Winterton Surgery

**Positive Comments**

Receptionist extremely helpful and nurse very professional.... no pain with the "little scratch"

The receptionist was lovely and the nurse was so kind and absolutely wonderful!

Excellent service with an extremely competent nurse who was most helpful.

Yes it was welcoming and relaxed every thing I needed to know about the booster was clearly explained to me.

Well organized staff very nice explained everything . Well done to everyone you all work so hard thank you

I would just like to say what an absolute credit to the practice the nurse is that I have seen today 12/01/22. Very professional, helpful and immediately

Vanessa was clear, patient and informative at my consultation today. Thanks

Very impressed with the Klinik booking system. My recent nurse appointment was exceptional.

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Excellent care given by Dr Aung . Efficient, thorough and kind

Useful to get after hours contact even if only by phone.

Recently my problem was dealt with quickly and efficiently by a receptionist a doctor and by Christopher Oliver who was polite and patient with me

I arrived early for my appointment and was seen before my due time. I know it doesn't always happen like that but appreciate Paula Hurton seeing me

The GP we saw was kind, helpful, gave us good advice and really listened to what we wanted to talk about, as is always the case with him

**Negative Comments**



I wish the drs would ring on time, they expect us to attend an appointment on time so it should work both ways.

I was not told it was an in surgery appointment and was waiting for the call. I then got a message 15 minutes later saying I had missed my appointment.

Telephone response is appalling. The on-line system for making appointments should be reinstated as soon as possible.